



**Babanango**  
GAME RESERVE

**RACK RATES  
2026**





# SAWUBONA & WELCOME

Babanango Game Reserve is a remarkable destination located in the heart of Zululand, KwaZulu-Natal, South Africa. This reserve is a testament to one of Southern Africa's most ambitious rewilding projects, offering an unparalleled safari experience. Spanning over 20,000 hectares, the reserve is a rich tapestry of rugged mountains, serene valleys, and historical significance, with an 800-meter altitude difference. It is a sanctuary for a diverse range of wildlife and flora, and the perfect setting for a truly immersive safari.

At Babanango, guests are invited to embark on unforgettable adventures. Our exhilarating game drives, led by expert guides, take visitors across varied terrains in high-quality 4x4 vehicles, offering encounters with the Big Five and other captivating wildlife. For those seeking a more intimate experience, we also offer guided walks, allowing guests to connect deeply with the reserve's unique ecosystem.

## IMMERSIVE ACTIVITIES

We offer a variety of immersive activities that will enhance your experience:

- **Game Drives:** Experience the thrill of tracking the Big Five and other wildlife.
- **Guided Walks:** Explore the reserve on foot and discover its hidden wonders.
- **Battlefield Tours:** Delve into the rich history of the Isandlwana and Rorke's Drift battlefields.
- **Bush Lunches:** Enjoy a scenic outdoor meal with locally sourced dishes.
- **Zip Line Adventures:** Glide through a river gorge on our thrilling 5-platform zip line course.
- **Coppermine Tours:** Explore an old mine shaft and learn about its fascinating history.
- **Wildlife Monitoring:** Track black rhinos and cheetahs with expert guides.
- **Spa Treatments:** Indulge in a range of rejuvenating spa treatments designed to refresh and relax you amidst the tranquil surroundings of the reserve.

We believe that Babanango Game Reserve offers a truly unique opportunity for those seeking adventure, luxury, and an authentic connection with nature.



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# MADWALENI RIVER LODGE

Nestled on the banks of the White Umfolozi River, Madwaleni River Lodge offers an exclusive retreat with luxurious safari tents spreading from a central lodge, all with private river views. The spacious amenities include a restaurant, lounge, library, wine cellar, pool, and gymnasium. The unfenced lodge sleeps 24 guests, in 12 luxury tents, and offers discerning guests a peaceful retreat in a beautiful setting.

| 1 JANUARY TO 31 DECEMBER 2026*  |  |
|---|--|
| <b>LUXURY TENT</b><br><b>R14,500*</b><br>per person per night sharing   | <b>ROMANCE TENT</b><br><b>R17,550*</b><br>per person per night sharing |
| <b>FAMILY TENTS - 2 INTERCONNECTED TENTS (2 ADULTS &amp; 2 CHILDREN)</b><br><b>R43,400* per night</b><br>Madwaleni River Lodge offers two sets of interconnected tents with a walkway, providing a shared space that is perfect for families of up to four people. The communal lounge and dining room area offer a gathering spot for enjoying meals together and creating lasting memories. |  |
| <b>EXCLUSIVE USE OF MADWALENI RIVER LODGE (12 TENTS - MAX 24 PAX)</b><br><b>PLEASE ENQUIRE</b><br>Private Vehicle and Guides. Flexible Meal and Game Drive times. Exclusive use of gym, pool and lodge facilities. Please note: The Exclusive Use rate is already discounted and is a Net Rate.   |  |

## PLEASE NOTE

- Please refer to Child Policy for more information.
- 50% single surcharge applies to all Tents.
- Daily Community and Conservation levy not included in above rates.
- \*Madwaleni River Lodge has a minimum 2 nights stay policy over Peak Seasons.
- Terms & Conditions apply.
- All rates are quoted in South African Rand (ZAR), are subject to change
- without prior notice and inclusive of Value Added Tax (VAT) at 15%.
- Rates for 2026 are Provisional.



# ZULU ROCK LODGE

Perched dramatically on a cliff edge, Zulu Rock Lodge offers sweeping views of the expansive wilderness of Babanango Game Reserve. With six luxurious villa-style suites and a spacious family villa, the lodge is perfect for couples or families looking for a tranquil safari experience. The setting allows guests to unwind by the elevated pool or enjoy private in-room dining while surrounded by the reserve's natural beauty.

| 1 JANUARY TO 31 DECEMBER 2026*   |   |  |
|--|---|--|
| <b>DELUXE SUITE</b><br><b>R6,050*</b><br>per person per night sharing  | <b>LUXURY SUITE</b><br><b>R6,500*</b><br>per person per night sharing | <b>ROMANCE SUITE</b><br><b>R7,800*</b><br>per person per night sharing |
| <b>FAMILY VILLA (2 ADULTS &amp; 2 CHILDREN UNDER 12)</b><br><b>R22,100* per unit per night</b><br>The Family Villa, fenced from free-roaming wildlife, is perfect for families of up to four people. This two-bedroom suite offers a relaxed atmosphere with a private pool and boma, kitchenette, ample space for children to play safely, and a private indoor and outdoor lounge. |   |  |
| <b>EXCLUSIVE USE OF ZULU ROCK LODGE (7 ROOMS - MAX 16 PAX)</b><br><b>PLEASE ENQUIRE</b><br>Private Vehicle and Guides. Flexible Meal and Game Drive times. Exclusive use of pool and all lodge facilities. Please note: The Exclusive Use rate is already discounted and is a Net Rate.  |   |  |

## PLEASE NOTE

- Please refer to Child Policy for more information.
- 50% single surcharge applies to all Suites and Villa.
- Daily Community and Conservation levy not included in above rates.
- \*Zulu Rock Lodge has a minimum 2 nights stay policy over Peak Seasons.
- Terms & Conditions apply.
- All rates are quoted in South African Rand (ZAR), are subject to change without prior notice and inclusive of Value Added Tax (VAT) at 15%.
- Rates for 2026 are Provisional.



# VALLEY LODGE

Located in the southern part of the reserve, Valley Lodge is a fully fenced retreat offering a safe and serene atmosphere. The cosy, homestead-style lodge, with its nine adjoining luxury rooms, is set among trees and in an indigenous garden. Sleeping 18 guests, this warm and inviting lodge features a rim-flow pool, and kids entertainment room. Additionally, Valley Lodge is located near the iconic battle sites of Isandlwana and Rorke's Drift.

**1 JANUARY TO 31 DECEMBER 2026\***

**DELUXE ROOM**

**R5,350\***

per person per night sharing

**LUXURY ROOM**

**R5,800\***

per person per night sharing

**ROMANCE SUITE**

**R7,000\***

per person per night sharing

**FAMILY ROOM (INCLUSIVE UP TO 2 ADULTS & 2 CHILDREN)**

**R17,800\* per night**

Designed with families in mind, our spacious Family Room features a comfortable Queen-size bed and a sleeper couch, perfect for accommodating up to two children under 12. Thoughtfully positioned away from other rooms and the pool area, this setup ensures a safe and serene environment for families traveling with little ones.

**EXCLUSIVE USE OF VALLEY LODGE (7 ROOMS - MAX 16 PAX)**

**R115,250\* per night**

Private Vehicle and Guides. Flexible Meal and Game Drive times. Exclusive use of pool and all lodge facilities. Please note: The Exclusive Use rate is already discounted and is a Net Rate.

## PLEASE NOTE

- Please refer to Child Policy for more information.
- 50% single surcharge applies to all Rooms
- Daily Community and Conservation levy not included in above rates.
- \*Valley Lodge has a minimum 2 nights stay policy over Peak Seasons.
- Terms & Conditions apply.
- All rates are quoted in South African Rand (ZAR), are subject to change
- without prior notice and inclusive of Value Added Tax (VAT) at 15%.
- Rates for 2026 are Provisional.



# VALLEY LODGE - HILL TOP HOUSE

Perched above the picturesque Babanango Valley Lodge, Hill Top House is a luxurious 3-bedroom family lodge designed to accommodate up to six guests in unparalleled comfort and privacy. Beautifully furnished with attention to detail, this exclusive retreat is perfect for those seeking a tranquil escape in the heart of the reserve.

## Facilities include:

- A fully equipped self-catering kitchen.
- Three bedrooms and three bathrooms, two en-suite with underfloor heating.
- Open-plan lounge with fireplace and dining area.
- Outdoor entertainment area with braai, patio, swimming pool, and deck.
- Boma with firepit and seating.
- Complimentary Wi-Fi and generator power for uninterrupted connectivity.
- Daily servicing.

1 JANUARY TO 31 DECEMBER 2026\*

| FULLY CATERED  |  | SELF-CATERED   |  |
|--|--|--|--|
| 4 PAX<br><b>R27,000*</b><br>per night sharing,<br>min stay of 2 nights | 6 PAX<br><b>R40,500*</b><br>per night sharing,<br>min stay of 2 nights | 4 PAX<br><b>R20,400*</b><br>per night sharing,<br>min stay of 2 nights | 6 PAX<br><b>R30,600*</b><br>per night sharing,<br>min stay of 2 nights |

## PLEASE NOTE

- Please refer to Child Policy for more information.
- 50% single surcharge applies.
- Daily Community and Conservation levy not included in above rates.
- \*Hill Top House has a minimum 2 nights stay policy.
- Terms & Conditions apply.
- All rates are quoted in South African Rand (ZAR), are subject to change without prior notice and inclusive of Value Added Tax (VAT) at 15%.
- Rates for 2026 are Provisional.



# MATATANE CAMP - CHALETS

Matatane Camp offers a back-to-basics bush escape in a safe, fenced-off area of the reserve. The camp spans 130 ha of malaria-free wilderness and holds plains game. With its 7 Chalets and 22 Meru-style canvas tents, it can accommodate 134 guests. Guests can enjoy activities such as walking trails, obstacle courses, and a thrilling multi-platform zipline over the White Umfolozi River. The camp promises an authentic African wilderness experience with comfortable amenities.

## SELF-CATERED CHALET RATES 1 JANUARY TO 31 DECEMBER 2026\*

|  |   |  |  |
|--|---|--|--|
| <b>STANDARD CHALET</b><br>(2 SLEEPER)<br><b>R1,450*</b><br>per person<br>per night sharing | <b>FAMILY CHALET</b><br>(MAX 2 ADULTS & 2 CHILDREN)<br><b>R1,450*</b><br>per adult<br>per night sharing | <b>RIVER VIEW CHALET</b><br>(2 SLEEPER)<br><b>R1,500*</b><br>per person<br>per night sharing | <b>CHILD RATE U/12</b><br>(SHARING WITH ADULT)<br><b>R725*</b><br>per child<br>per night sharing |
|--|---|--|--|

## CATERED CHALET RATES 1 JANUARY TO 31 DECEMBER 2026\*

|  |   |  |   |
|--|---|--|---|
| <b>STANDARD CHALET</b><br>(2 SLEEPER)<br><b>R2,000*</b><br>per person<br>per night sharing | <b>FAMILY CHALET</b><br>(MAX 2 ADULTS & 2 CHILDREN)<br><b>R2,000*</b><br>per adult<br>per night sharing | <b>RIVER VIEW CHALET</b><br>(2 SLEEPER)<br><b>R2,200*</b><br>per person<br>per night sharing | <b>CHILD RATE U/12</b><br>(SHARING WITH ADULT)<br><b>R1000*</b><br>per child<br>per night sharing |
|--|---|--|---|

### PLEASE NOTE

- Family Chalet sleeps 2 Adults and 2 Children under 12 years on a bunk bed.
- Please refer to Child Policy for more information.
- 50% single surcharge applies to all Chalets.
- Daily Community and Conservation levy not included in above rates.
- \*Matatane Camp has a minimum 2 nights stay policy over Peak Seasons.
- Terms & Conditions apply.
- All rates are quoted in South African Rand (ZAR), are subject to change without prior notice and inclusive of Value Added Tax (VAT) at 15%.
- Rates for 2026 are Provisional.



# MATATANE CAMP - TENTS

There are two self-contained tented satellite camps some 350m away from the main camp with their own facilities that can be combined with the main camp or used separately. The first camp offers 14 Meru-style canvas tents that can each sleep a maximum of six adults or a family on army-style single beds or roll-up mattresses. The second satellite camp offers just 8 Meru-style canvas tents. All of the tents have their own en-suite bathrooms with two showers and two toilets. Each camp has its own kitchen, undercover dining area, boma with braai/fire pit and ablution block.

*Please enquire with Reservations about booking our tents & camps.*

| UKUSA CAMP                 |              |          |
|----------------------------|--------------|----------|
| ROOM                       | NO. SLEEPS   | BED TYPE |
| TENT 01 SAFARI TENT        | 2 ADULTS     |          |
| TENT 02 SAFARI TENT        | 2 ADULTS     |          |
| TENT 03 - 14 STANDARD TENT | MAX 6 ADULTS | or       |

| NHLEBELA CAMP              |              |          |
|----------------------------|--------------|----------|
| ROOM                       | NO. SLEEPS   | BED TYPE |
| TENT 15 SAFARI TENT        | 2 ADULTS     |          |
| TENT 16 SAFARI TENT        | 2 ADULTS     |          |
| TENT 17 - 22 STANDARD TENT | MAX 6 ADULTS | or       |

Matatane offers exclusive use of their camp, perfect for family celebrations or a group of friends that want to spend quality time together.

## UKUSA CAMP (76 PAX):

- 2 x Safari Tents (2 Sleeper) with Comfort Beds
- 12 x Standard Tents (6 Sleeper) on Army-Style Single Beds or Roll-up Mattresses.

## NHLEBELA CAMP (40 PAX):

- 2 x Safari Tents (2 Sleeper) with Comfort Beds
- 6 x Standard Tents (6 Sleeper) on Army-Style Single Beds or Roll-up Mattresses.

All of the tents have their own en-suite bathrooms with two showers and two toilets. Each camp has its own kitchen, undercover dining area, boma with braai/fire pit and ablution block, and private pool. All tents are serviced daily.

# RATES, TERMS & CONDITIONS FOR MADWALENI RIVER LODGE

## INCLUSIONS

- Accommodation
- Breakfast, light lunch and dinner
- 2 game drive daily including refreshments on the drive
- Teas and coffee, drinks (house wines, local brands spirits, beers and soft drinks) and minibar.

## EXCLUSIONS

- Daily community and conservation fees of R180 per adult per day & R90 per child per day.
- Premium alcoholic beverages
- Gratuities and items of a personal nature
- Extra activities offered by the lodge (to be organized in advance with reservations)
- Gift shop purchases

## FAMILY TENTS

- Family Tents have an interconnected walkways & lounge/dining area, these tents also have a sleeper couch available for a child u12.

## CHILD POLICY

- Children 8 years and over are permitted at this lodge.
- Max of 2 children (u/12) in a tent shared with an adult.
- Madwaleni River Lodge is not fenced and we recommend extreme caution with children. They are to be always supervised by their parents.

## CHILDREN RATES

- Children aged 0 to 3 years - free of charge. No supplement charge for the use of a cot.
- Children aged 4 to 11 years - 50% of rack rate.
- Children aged 12 years and over - 100% of rack rate.
- Children staying in a tent by themselves will be charged full rates.

## GAME DRIVE POLICY

- No children under the age of 8 years on game drives (unless private vehicle booked).
- Should you wish to book a private game drive (subject to availability and limited to 2 drives daily) for your family this can be arranged at an additional fee of R5,250 per drive/per day.
- Kindly note that the guide will use their discretion at certain animal sightings for children under the age of eight for their safety.

## SINGLE SURCHARGE POLICY

- 50% of the adult rate

## PEAK SEASON

- Minimum 2-night stay

## AIRPORT TRANSFERS

- Available at additional cost.

## ADDITIONAL T&C'S

- All guests are required to sign an indemnity form on arrival.
- Babanango Game Reserve is fully licensed, and alcohol is available to purchase at the Lodges.
- No outside alcohol will be accepted onto the property and will be kept at reception and returned back to you on your departure.
- No drugs, firearms, drones, camera traps, pets and/or fireworks are permitted on the reserve.
- Babanango Game Reserve retains the right to admit any guest/s and furthermore retains the right to remove any guest whose behaviour impacts negatively on other guests and/or staff.

## CONTACT DETAILS

- Lodge Phone Number: +27 (0)31 100 0362 - Ext 550 /551
- WhatsApp Number: +27 (0)34 004 0054
- Email Address: madwaleni@babanango.com

# RATES, TERMS & CONDITIONS FOR ZULU ROCK LODGE

## INCLUSIONS

- Accommodation
- Breakfast, light lunch and dinner
- 2 game drive daily including refreshments on the drive
- Basic teas and coffees

## EXCLUSIONS

- Daily community and conservation fees of R180 per adult per day & R90 per child per day.
- All soft drinks, juices, premium coffees, alcoholic beverages and minibar.
- Gratuities, items of a personal nature & gift shop purchases.
- Extra activities offered by the lodge (to be organized in advance with reservations)

## FAMILY VILLA

- The Family Villa consists of 2 en-suite bedrooms with a maximum occupancy of 4 people. A sleeper couch in the lounge allows for an additional child under 12.

## CHILD POLICY

- Children 8 years and over are permitted at this lodge.
- Deluxe Suite: Max 1 child (u/12) shared with an adult.\*
- Family Villa: Max 2 children shared with an adult.\*
- \*Prior arrangements only
- Zulu Rock Lodge is not fenced and we recommend extreme caution with children. They are to be always supervised by their parents.

## CHILDREN RATES

- Children aged 0 to 3 years - free of charge. No supplement charge for the use of a cot.
- Children aged 4 to 11 years - 50% of rack rate.
- Children aged 12 years and over - 100% of rack rate.
- Children staying in a suite by themselves will be charged full rates.

## GAME DRIVE POLICY

- No children under the age of 8 years on game drives (unless private vehicle booked).
- Should you wish to book a private game drive (subject to availability and limited to 2 drives daily) for your family this can be arranged at an additional fee of R5,250 per drive/per day.
- Kindly note that the guide will use their discretion at certain animal sightings for children under the age of eight for their safety.

## SINGLE SURCHARGE POLICY

- 50% of the adult rate

## PEAK SEASON

- Minimum 2-night stay

## AIRPORT TRANSFERS

- Available at additional cost.

## ADDITIONAL T&C'S

- All guests are required to sign an indemnity form on arrival.
- Babanango Game Reserve is fully licensed, and alcohol is available to purchase at the Lodges.
- No outside alcohol will be accepted onto the property and will be kept at reception and returned back to you on your departure.
- No drugs, firearms, drones, camera traps, pets and/or fireworks are permitted on the reserve.
- Babanango Game Reserve retains the right to admit any guest/s and furthermore retains the right to remove any guest whose behaviour impacts negatively on other guests and/or staff.

## CONTACT DETAILS

- Lodge Phone Number: +27 (0)31 100 0362 - Ext 203 / 204
- WhatsApp Number: +27 (0)66 587 3797
- Email Address: [zulurock@babanango.com](mailto:zulurock@babanango.com)

# RATES, TERMS & CONDITIONS FOR VALLEY LODGE

## INCLUSIONS

- Accommodation
- Breakfast, light lunch and dinner
- 2 game drive daily including refreshments on the drive
- Basic teas and coffees

## EXCLUSIONS

- Daily community and conservation fees of R180 per adult per day & R90 per child per day.
- All soft drinks, juices, premium coffees, alcoholic beverages and minibar.
- Gratuities, items of a personal nature & gift shop purchases.
- Extra activities offered by the lodge (to be organized in advance with reservations)

## FAMILY ROOMS & INTERCONNECTING ROOMS

- Family Rooms 1 and 2 are dedicated rooms for adults travelling with small children. These rooms features a comfortable Queen-size bed and a sleeper couch, perfect for accommodating up to two children under 12. Thoughtfully positioned away from other rooms and the pool area, this setup ensures a safe and serene environment for families traveling with little ones.
- Luxury Rooms 5 and 6 have an interconnecting door.

## CHILD POLICY

- Children of all ages are permitted at this lodge.
- Max of 2 children (under 12) in a family suite shared with an adult.
- Valley Lodge is a fully fenced lodge

## CHILDREN RATES

- Children aged 0 to 3 years - free of charge. No supplement charge for the use of a cot.
- Children aged 4 to 11 years - 50% of rack rate.
- Children aged 12 years and over - 100% of rack rate.
- Children staying in a room by themselves will be charged full rates.

## GAME DRIVE POLICY

- No children under the age of 8 years on game drives (unless private vehicle booked).
- Should you wish to book a private game drive (subject to availability and limited to 2 drives daily) for your family this can be arranged at an additional fee of R5,250 per drive/per day.
- Kindly note that the guide will use their discretion at certain animal sightings for children under the age of eight for their safety.

## SINGLE SURCHARGE POLICY

- 50% of the adult rate

## PEAK SEASON

- Minimum 2-night stay

## AIRPORT TRANSFERS

- Available at additional cost.

## ADDITIONAL T&C'S

- All guests are required to sign an indemnity form on arrival.
- Babanango Game Reserve is fully licensed, and alcohol is available to purchase at the Lodges.
- No outside alcohol will be accepted onto the property and will be kept at reception and returned back to you on your departure.
- No drugs, firearms, drones, camera traps, pets and/or fireworks are permitted on the reserve.
- Babanango Game Reserve retains the right to admit any guest/s and furthermore retains the right to remove any guest whose behaviour impacts negatively on other guests and/or staff.

## CONTACT DETAILS

- Lodge Phone Number: +27 (0)31 100 0362 - Ext 205 / 206
- WhatsApp Number: +27 (0)63 698 4316
- Email Address: [valleylodge@babanango.co.za](mailto:valleylodge@babanango.co.za)

# RATES, TERMS & CONDITIONS FOR MATATANE CAMP

## INCLUSIONS - SELF CATERING ACCOMMODATION

- Accommodation
- Drinking water, basic teas and coffees
- Chalets and Tents serviced daily

## INCLUSIONS - CATERED ACCOMMODATION

- Accommodation
- Breakfast, Light lunch and dinner
- Drinking water, basic teas and coffees
- Chalets and Tents serviced daily

## EXCLUSIONS

- Daily community & conservation fees of R20 per adult per day & R20 per child per day
- All soft drinks and juices
- Please note that Matatane Camp is a licensed premises and serves alcohol. Please see the additional T&Cs section for more information.
- Gratuities and items of a personal nature.
- Extra activities offered by the Camp (to be organized in advance with reservations)
- Gift shop purchases

## CHILD POLICY

- Children of all ages are permitted at this camp.
- Family Chalets - 6 and 7 are dedicated family rooms which have bunk beds for children under 12.
- Standard Tents - Can accommodate a max of 2 x Army-Style Single Beds or Roll-up Mattresses for children under 12 (prior arrangement only).
- Please note that Matatane Camp is fully fenced off from big five animals, but there is general game (e.g. impala, zebra, kudu, etc.) found inside the property. We recommend that children are to be always supervised by their parents.

## CHILDREN RATES

- Children aged 0 to 3 years - free of charge. No supplement charge for the use of a cot.
- Children aged 4 to 11 years - 50% of rack rate.
- Children aged 12 years and over - 100% of rack rate.
- Children staying in a chalet/tent by themselves will be charged full rates.

## PRIVATE GAME DRIVE AT BABANANGO GAME RESERVE

- Available on request and subject to availability.
- No children under the age of 8 years on game drives (unless private vehicle booked).
- Should you wish to book a private game drive (subject to availability and limited to 2 drives daily) for your family this can be arranged at an additional fee of R5,250 per drive/per day.
- Kindly note that the guide will use their discretion at certain animal sightings for children under the age of eight for their safety.

## SINGLE SURCHARGE AND PEAK SEASON POLICY

- 50% of the adult rate
- Minimum 2-night stay

## ADDITIONAL T&C'S

- All guests are required to sign an indemnity form on arrival.
- No outside alcohol will be accepted onto the property and will be kept at reception and returned back to you on your departure.
- No drugs, firearms, drones, camera traps, pets and/or fireworks are permitted on the property.
- Matatane Camp retains the right to admit any guest/s and furthermore retains the right to remove any guest whose behaviour impacts negatively on other guests and/or staff.

## CONTACT DETAILS

- Lodge Phone Number: +27 (0)31 100 0362 – Ext 233
- WhatsApp Number: +27 (0)66 587 3796
- Email Address: [matatane@babanango.com](mailto:matatane@babanango.com)

# PAYMENT POLICY, CANCELLATION & AMENDMENT POLICY FOR MADWALENI RIVER LODGE, ZULU ROCK LODGE, VALLEY LODGE & MATATANE CAMP

## PAYMENT POLICY

- All reservations require a 50% deposit to secure booking date/s
- All deposits must be paid within 72 hours of making a reservation - failure to receive funds in the stipulated time will result in cancellation of your reservation.
- Full and final settlement of a reservation must be made no later than 14 days before arrival.
- Any reservations made 30 days or less before arrival will require full settlement within 24 hours of making a reservation.
- Payments can be made via bank transfer / electronic funds transfer (EFT), online with your VISA debit card, VISA credit card or Mastercard through our online payment portal, which is hosted by PayGate or Cash deposits, however, be aware that cash deposits will attract a fee of 3% of the amount payable.

## CANCELLATION & AMENDMENT POLICY

- 4 weeks before arrival - 25% of the full amount
- 3 weeks before arrival - 50% of the full amount
- 2 weeks before arrival - 75% of the full amount
- 1 week before arrival - 100% of the full amount
- All cancellations and amendments must be made in writing.
- All amendments made to bookings paid in full are subject to availability and will incur a R1,000 penalty change fee per booking.
- Bookings paid in full cannot be amended 7 days before arrival. Should changes be made within this time frame - this will be subject to availability and lodge manager's discretion.
- A 10% postponement fee applies to changes made prior to the cancellation period taking effect.
- Postponed bookings made under special rates will expire, and new booking period rates will apply.



[www.babanango.com](http://www.babanango.com)  
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