



Babanango
GAME RESERVE

**SOUTH AFRICAN
RESIDENTS
RACK RATES 2026**



SAWUBONA & WELCOME

Babanango Game Reserve is a remarkable destination located in the heart of Zululand, KwaZulu-Natal, South Africa. This reserve is a testament to one of Southern Africa's most ambitious rewilding projects, offering an unparalleled safari experience. Spanning over 20,000 hectares, the reserve is a rich tapestry of rugged mountains, serene valleys, and historical significance, with an 800-meter altitude difference. It is a sanctuary for a diverse range of wildlife and flora, and the perfect setting for a truly immersive safari.

At Babanango, guests are invited to embark on unforgettable adventures. Our exhilarating game drives, led by expert guides, take visitors across varied terrains in high-quality 4x4 vehicles, offering encounters with the Big Five and other captivating wildlife. For those seeking a more intimate experience, we also offer guided walks, allowing guests to connect deeply with the reserve's unique ecosystem.

IMMERSIVE ACTIVITIES

We offer a variety of immersive activities that will enhance your experience:

- **Game Drives:** Experience the thrill of tracking the Big Five and other wildlife.
- **Guided Bush Walks:** Explore the reserve on foot and discover its hidden wonders.
- **Battlefield Tours:** Delve into the rich history of the Isandlwana and Rorke's Drift battlefields.
- **Bush Lunches:** Enjoy a scenic outdoor meal with locally sourced dishes.
- **Zip Line Adventures:** Glide through a river gorge on our thrilling 5-platform zip line course.
- **Coppermine Tours:** Explore an old mine shaft and learn about its fascinating history.
- **Wildlife Monitoring:** Track black rhinos and cheetahs with expert guides.
- **Spa Treatments:** Indulge in a range of rejuvenating spa treatments designed to refresh and relax you amidst the tranquil surroundings of the reserve.

We believe that Babanango Game Reserve offers a truly unique opportunity for those seeking adventure, luxury, and an authentic connection with nature.



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MADWALENI RIVER LODGE

Nestled on the banks of the White Umfolozi River, Madwaleni River Lodge offers an exclusive retreat with luxurious safari tents spreading from a central lodge, all with private river views. The spacious amenities include a restaurant, lounge, library, wine cellar, pool, and gymnasium. The unfenced lodge sleeps 24 guests, in 12 luxury tents, and offers discerning guests a peaceful retreat in a beautiful setting.

1 JANUARY TO 31 DECEMBER 2026*

LUXURY TENT

R9,500*

per person per night sharing

ROMANCE TENT

R11,550*

per person per night sharing

FAMILY TENTS - 2 INTERCONNECTED TENTS (2 ADULTS & 2 CHILDREN)

R28,500* per night

Madwaleni River Lodge offers two sets of interconnected tents with a walkway, providing a shared space that is perfect for families of up to four people. The communal lounge and dining room area offer a gathering spot for enjoying meals together and creating lasting memories.

EXCLUSIVE USE OF MADWALENI RIVER LODGE (12 TENTS - MAX 24 PAX)

PLEASE ENQUIRE

Private Vehicle and Guides. Flexible Meal and Game Drive times. Exclusive use of gym, pool and lodge facilities. Please note: The Exclusive Use rate is already discounted and is a Net Rate.

PLEASE NOTE

- *Madwaleni River Lodge has a minimum 2 nights stay policy over Peak Seasons.
- Please refer to Child Policy & Children Rates for more information.
- 50% single surcharge applies to all Tents.
- Daily Community and Conservation levy not included in above rates.
- All rates are quoted in South African Rand (ZAR), are subject to change
- without prior notice and inclusive of Value Added Tax (VAT) at 15%.
- Rates for 2026 are Provisional.
- *Domestic rates are only bookable 60 days in advance, require a valid South African ID Document to be produced and is subject to availability.*
- *Cannot be combined with other specials or discounts. T&Cs apply.*



ZULU ROCK LODGE

Perched dramatically on a cliff edge, Zulu Rock Lodge offers sweeping views of the expansive wilderness of Babanango Game Reserve. With six luxurious villa-style suites and a spacious family villa, the lodge is perfect for couples or families looking for a tranquil safari experience. The setting allows guests to unwind by the elevated pool or enjoy private in-room dining while surrounded by the reserve's natural beauty.

1 JANUARY TO 31 DECEMBER 2026*		
DELUXE SUITE R5,150* per person per night sharing	LUXURY SUITE R5,600* per person per night sharing	ROMANCE SUITE R6,650* per person per night sharing
FAMILY VILLA (2 ADULTS & 2 CHILDREN UNDER 12) R19,000* per unit per night The Family Villa, fenced from free-roaming wildlife, is perfect for families of up to four people. This two-bedroom suite offers a relaxed atmosphere with a private pool and boma, kitchenette, ample space for children to play safely, and a private indoor and outdoor lounge.		
EXCLUSIVE USE OF ZULU ROCK LODGE (7 ROOMS - MAX 16 PAX) R76,000* per night Private Vehicle and Guides. Flexible Meal and Game Drive times. Exclusive use of pool and all lodge facilities. Please note: The Exclusive Use rate is already discounted and is a Net Rate.		

PLEASE NOTE

- *Zulu Rock Lodge has a minimum 2 nights stay policy over Peak Seasons.
- Please refer to Child Policy & Children Rates for more information.
- 50% single surcharge applies to all Suites and Villa.
- Daily Community and Conservation levy not included in above rates.
- All rates are quoted in South African Rand (ZAR), are subject to change
- without prior notice and inclusive of Value Added Tax (VAT) at 15%.
- Rates for 2026 are Provisional.
- *Domestic rates are only bookable 60 days in advance, require a valid South African ID Document to be produced and is subject to availability.*
- *Cannot be combined with other specials or discounts. T&Cs apply.*



VALLEY LODGE

Located in the southern part of the reserve, Valley Lodge is a fully fenced retreat offering a safe and serene atmosphere. The cosy, homestead-style lodge, with its nine adjoining luxury rooms, is set among trees and in an indigenous garden. Sleeping 18 guests, this warm and inviting lodge features a rim-flow pool, and kids entertainment room. Additionally, Valley Lodge is located near the iconic battle sites of Isandlwana and Rorke's Drift.

1 JANUARY TO 31 DECEMBER 2026*

DELUXE ROOM

R4,250*

per person per night sharing

LUXURY ROOM

R4,650*

per person per night sharing

ROMANCE SUITE

R5,600*

per person per night sharing

FAMILY ROOM (INCLUSIVE UP TO 2 ADULTS & 2 CHILDREN)

R14,250* per night

Designed with families in mind, our spacious Family Room features a comfortable Queen-size bed and a sleeper couch, perfect for accommodating up to two children under 12. Thoughtfully positioned away from other rooms and the pool area, this setup ensures a safe and serene environment for families traveling with little ones.

EXCLUSIVE USE OF VALLEY LODGE (7 ROOMS - MAX 16 PAX)

R92,500* per night

Private Vehicle and Guides. Flexible Meal and Game Drive times. Exclusive use of pool and all lodge facilities. Please note: The Exclusive Use rate is already discounted and is a Net Rate.

PLEASE NOTE

- *Valley Lodge has a minimum 2 nights stay policy over Peak Seasons.
- Please refer to Child Policy & Children Rates for more information.
- 50% single surcharge applies to all Rooms
- Daily Community and Conservation levy not included in above rates.
- All rates are quoted in South African Rand (ZAR), are subject to change
- without prior notice and inclusive of Value Added Tax (VAT) at 15%.
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VALLEY LODGE - HILL TOP HOUSE

Perched above the picturesque Babanango Valley Lodge, Hill Top House is a luxurious 3-bedroom family lodge designed to accommodate up to six guests in unparalleled comfort and privacy. Beautifully furnished with attention to detail, this exclusive retreat is perfect for those seeking a tranquil escape in the heart of the reserve.

Facilities include:

- A fully equipped self-catering kitchen.
- Three bedrooms and three bathrooms, two en-suite with underfloor heating.
- Open-plan lounge with fireplace and dining area.
- Outdoor entertainment area with braai, patio, swimming pool, and deck.
- Boma with firepit and seating.
- Complimentary Wi-Fi and generator power for uninterrupted connectivity.
- Daily servicing.

1 JANUARY TO 31 DECEMBER 2026*

SELF-CATERED		FULLY CATERED	
MINIMUM 4 PAX R14,800* per night sharing, min stay of 2 nights	MAXIMUM 6 PAX R22,200* per night sharing, min stay of 2 nights	MINIMUM 4 PAX R17,000* per night sharing, min stay of 2 nights	MAXIMUM 6 PAX R25,500* per night sharing, min stay of 2 nights

PLEASE NOTE

- *Hill Top House has a minimum 2 nights stay policy.
- Please refer to Child Policy & Children Rates for more information.
- 50% single surcharge applies.
- Daily Community and Conservation levy not included in above rates.
- All rates are quoted in South African Rand (ZAR), are subject to change without prior notice and inclusive of Value Added Tax (VAT) at 15%.
- Rates for 2026 are Provisional.
- **Domestic rates are only bookable 60 days in advance, require a valid South African ID Document to be produced and is subject to availability.**
- **Cannot be combined with other specials or discounts. T&Cs apply.**



MATATANE CAMP - CHALETS

Matatane Camp offers a back-to-basics bush escape in a safe, fenced-off area of the reserve. The camp spans 130 ha of malaria-free wilderness and holds plains game. With its 7 Chalets and 22 Meru-style canvas tents, it can accommodate 134 guests. Guests can enjoy activities such as walking trails, obstacle courses, and a thrilling multi-platform zipline over the White Umfolozi River. The camp promises an authentic African wilderness experience with comfortable amenities.

SELF-CATERED CHALET RATES 1 JANUARY TO 31 DECEMBER 2026*			
STANDARD CHALET (2 SLEEPER) R1,450* per person per night sharing	FAMILY CHALET (MAX 2 ADULTS & 2 CHILDREN) R1,450* per adult per night sharing	RIVER VIEW CHALET (2 SLEEPER) R1,750* per person per night sharing	CHILD RATE U/12 (SHARING WITH AN ADULT) R725** per child per night sharing

CATERED CHALET RATES 1 JANUARY TO 31 DECEMBER 2026*			
STANDARD CHALET (2 SLEEPER) R2,000* per person per night sharing	FAMILY CHALET (MAX 2 ADULTS & 2 CHILDREN) R2,000* per adult per night sharing	RIVER VIEW CHALET (2 SLEEPER) R2,500* per person per night sharing	CHILD RATE U/12 (SHARING WITH AN ADULT) R1,000** per child per night sharing

**50% of Standard & Family Chalet Rate

**50% of Standard & Family Chalet Rate

PLEASE NOTE

- *Matatane Camp has a minimum 2 nights stay policy over Peak Seasons.
- Please refer to Child Policy & Children Rates for more information.
- 50% single surcharge applies to all Chalets.
- Daily Community and Conservation levy not included in above rates.
- All rates are quoted in South African Rand (ZAR), are subject to change without prior notice and inclusive of Value Added Tax (VAT) at 15%.
- Rates for 2026 are Provisional.
- *Domestic rates are only bookable 60 days in advance, require a valid South African ID Document to be produced and is subject to availability.*
- *Cannot be combined with other specials or discounts. T&Cs apply.*



MATATANE CAMP - MERU-STYLE TENTS

Matatane consists of two self-contained tented satellite camps located approximately 350m from the main camp. Each camp has its own facilities and can be booked independently or in combination with the main camp, making it ideal for family gatherings or groups of friends wanting to spend quality time together.

UKUSA CAMP		
ROOM	NO. SLEEPS	BED TYPE
TENT 01	2 ADULTS	
TENT 02	2 ADULTS	
TENTS 03 - 14	MAX 6 ADULTS	or

NHLEBELA CAMP		
ROOM	NO. SLEEPS	BED TYPE
TENT 15	2 ADULTS	
TENT 16	2 ADULTS	
TENTS 17 - 22	MAX 6 ADULTS	or

EXCLUSIVE USE

Matatane offers guests the option to book either camp on an exclusive-use basis, creating the perfect setting for family celebrations, team getaways, or groups of friends wanting to enjoy a private wilderness experience together. Exclusive use ensures complete privacy, flexibility with schedules, and the freedom to make the camp your own during your stay.

Please enquire with Reservations for group bookings and exclusive-use rates.

UKUSA CAMP (76 PAX):

- 2 x Tents with Beds (2 Sleeper)
- 12 x Tents with Army-Style Single Beds or Roll-up Mattresses (6 Sleeper).

NHLEBELA CAMP (40 PAX):

- 2 x Tents with Beds (2 Sleeper)
- 6 x Tents with Army-Style Single Beds or Roll-up Mattresses (6 Sleeper).



Each tent includes an en-suite bathroom with two showers and two toilets. Both camps offer a fully equipped kitchen, undercover dining area, boma with braai/fire pit, ablution block, and a private pool. All tents are serviced daily for your comfort.



MATATANE CAMP - MERU-STYLE TENTS

Our Matatane Tents offer two comfortable accommodation options to suit your preference. Guests can choose between tents equipped with standard beds for added comfort or tents with stretcher beds for a more authentic, adventure-style camping experience – all while enjoying the beauty and tranquillity of the natural surroundings.

If you'd like to enquire about the roll-up mattress option, please contact us for more information.

CATERED MERU-STYLE TENTS 1 JANUARY TO 31 DECEMBER 2026*			
TENTS WITH BEDS 		TENTS WITH ARMY-STYLE SINGLE BEDS 	
ADULT RATE (MAX - 2 SLEEPER) R2,300* per person per night sharing	CHILD RATE U/12 SHARING WITH AN ADULT - SLEEPING ON A STRETCHER BED R1,150* per child per night sharing	ADULT RATE (MAX - 6 SLEEPER) R1,600* per person per night sharing	CHILD RATE U/12 SHARING WITH AN ADULT - SLEEPING ON A STRETCHER BED R800* per child per night sharing

PLEASE NOTE

- *Matatane Camp has a minimum 2 nights stay policy over Peak Seasons.
- Please refer to Child Policy & Children Rates for more information.
- Please note our Tents sleep a Maximum of 6 people on Army-Style Single Beds or roll-up mattresses.
- 50% single surcharge applies to all tent options.
- Daily Community and Conservation levy not included in above rates.
- All rates are quoted in South African Rand (ZAR), are subject to change without prior notice and inclusive of Value Added Tax (VAT) at 15%.
- Rates for 2026 are Provisional.
- **Domestic rates are only bookable 60 days in advance, require a valid South African ID Document to be produced and is subject to availability.**
- **Cannot be combined with other specials or discounts. T&Cs apply.**

RATES, TERMS & CONDITIONS FOR MADWALENI RIVER LODGE

INCLUSIONS

- Accommodation
- Breakfast, light lunch and dinner
- 2 game drive daily including refreshments on the drive
- Teas and coffee, drinks (house wines, local brands spirits, beers and soft drinks) and minibar.

EXCLUSIONS

- Daily community and conservation fees of R200 per adult per day & R100 per child per day.
- Premium alcoholic beverages
- Gratuities and items of a personal nature
- Extra activities offered by the lodge (to be organized in advance with reservations)
- Gift shop purchases

FAMILY TENTS

- Family Tents have an interconnected walkways & lounge/dining area, these tents also have a sleeper couch available for a child u12.

CHILD POLICY

- Children 8 years and over are permitted at this lodge.
- Max of 2 children (u/12) in a tent shared with an adult.
- Madwaleni River Lodge is not fenced and we recommend extreme caution with children. They are to be always supervised by their parents.

CHILDREN RATES

- Children aged 8 to 11 years - 50% of rack rate.
- Children aged 12 years and over - 100% of rack rate.
- Children staying in a tent by themselves will be charged full rates.

GAME DRIVE POLICY

- No children under the age of 8 years on game drives (unless private vehicle booked).
- Should you wish to book a private game drive (subject to availability and limited to 2 drives daily) for your family this can be arranged at an additional fee of R5,250 per drive/per day.
- Kindly note that the guide will use their discretion at certain animal sightings for children under the age of eight for their safety.

SINGLE SURCHARGE POLICY, PEAK SEASON & AIRPORT TRANSFERS

- Single Surcharge - 50% of the adult rate
- Peak Season - Minimum 2-night stay
- Airport Transfers - Available at additional cost.

ADDITIONAL T&C'S

- ***Domestic rates are only bookable 60 days in advance, require a valid South African ID Document to be produced and is subject to availability.***
- ***Cannot be combined with other specials or discounts.***
- All guests are required to sign an indemnity form on arrival.
- Babanango Game Reserve is fully licensed, and alcohol is available to purchase at the Lodges.
- No outside alcohol will be accepted onto the property and will be kept at reception and returned back to you on your departure.
- No drugs, firearms, drones, camera traps, pets and/or fireworks are permitted on the reserve.
- Babanango Game Reserve retains the right to admit any guest/s and furthermore retains the right to remove any guest whose behaviour impacts negatively on other guests and/or staff.

CONTACT DETAILS

- Lodge Phone Number: +27 (0)31 100 0362 - Ext 550 /551
- WhatsApp Number: +27 (0)34 004 0054
- Email Address: madwaleni@babanango.com

RATES, TERMS & CONDITIONS FOR ZULU ROCK LODGE

INCLUSIONS

- Accommodation
- Breakfast, light lunch and dinner
- 2 game drive daily including refreshments on the drive
- Basic teas and coffees

EXCLUSIONS

- Daily community and conservation fees of R200 per adult per day & R100 per child per day.
- All soft drinks, juices, premium coffees, alcoholic beverages and minibar.
- Gratuities, items of a personal nature & gift shop purchases.
- Extra activities offered by the lodge (to be organized in advance with reservations)

FAMILY VILLA

- The Family Villa consists of 2 en-suite bedrooms with a maximum occupancy of 4 people. A sleeper couch in the lounge allows for an additional child under 12.

CHILD POLICY

- Children 8 years and over are permitted at this lodge.
- Deluxe Suite: Max 1 child (u/12) shared with an adult.*
- Family Villa: Max 2 children shared with an adult.*
- *Prior arrangements only
- Zulu Rock Lodge is not fenced and we recommend extreme caution with children. They are to be always supervised by their parents.

CHILDREN RATES

- Children aged 8 to 11 years - 50% of rack rate.
- Children aged 12 years and over - 100% of rack rate.
- Children staying in a suite by themselves will be charged full rates.

GAME DRIVE POLICY

- No children under the age of 8 years on game drives (unless private vehicle booked).
- Should you wish to book a private game drive (subject to availability and limited to 2 drives daily) for your family this can be arranged at an additional fee of R5,250 per drive/per day.
- Kindly note that the guide will use their discretion at certain animal sightings for children under the age of eight for their safety.

SINGLE SURCHARGE POLICY, PEAK SEASON & AIRPORT TRANSFERS

- Single Surcharge - 50% of the adult rate
- Peak Season - Minimum 2-night stay
- Airport Transfers - Available at additional cost.

ADDITIONAL T&C'S

- ***Domestic rates are only bookable 60 days in advance, require a valid South African ID Document to be produced and is subject to availability.***
- ***Cannot be combined with other specials or discounts.***
- All guests are required to sign an indemnity form on arrival.
- Babanango Game Reserve is fully licensed, and alcohol is available to purchase at the Lodges.
- No outside alcohol will be accepted onto the property and will be kept at reception and returned back to you on your departure.
- No drugs, firearms, drones, camera traps, pets and/or fireworks are permitted on the reserve.
- Babanango Game Reserve retains the right to admit any guest/s and furthermore retains the right to remove any guest whose behaviour impacts negatively on other guests and/or staff.

CONTACT DETAILS

- Lodge Phone Number: +27 (0)31 100 0362 - Ext 203 / 204
- WhatsApp Number: +27 (0)66 587 3797
- Email Address: zulurock@babanango.com

RATES, TERMS & CONDITIONS FOR VALLEY LODGE

INCLUSIONS

- Accommodation
- Breakfast, light lunch and dinner
- 2 game drive daily including refreshments on the drive
- Basic teas and coffees

EXCLUSIONS

- Daily community and conservation fees of R200 per adult per day & R100 per child per day.
- All soft drinks, juices, premium coffees, alcoholic beverages and minibar.
- Gratuities, items of a personal nature & gift shop purchases.
- Extra activities offered by the lodge (to be organized in advance with reservations)

FAMILY ROOMS & INTERCONNECTING ROOMS

- Family Rooms 1 and 2 are dedicated rooms for adults travelling with small children. These rooms features a comfortable Queen-size bed and a sleeper couch, perfect for accommodating up to two children under 12. Thoughtfully positioned away from other rooms and the pool area, this setup ensures a safe and serene environment for families traveling with little ones.
- Luxury Rooms 5 and 6 have an interconnecting door.

CHILD POLICY

- Children of all ages are permitted at this lodge.
- Max of 2 children (under 12) in a family suite shared with an adult.
- Valley Lodge is a fully fenced lodge

CHILDREN RATES

- Children aged 0 to 3 years - free of charge. No supplement charge for the use of a cot.
- Children aged 4 to 11 years - 50% of rack rate.
- Children aged 12 years and over - 100% of rack rate.
- Children staying in a room by themselves will be charged full rates.

GAME DRIVE POLICY

- No children under the age of 6 years on game drives (unless private vehicle booked).
- Should you wish to book a private game drive (subject to availability and limited to 2 drives daily) for your family this can be arranged at an additional fee of R5,250 per drive/per day.
- Kindly note that the guide will use their discretion at certain animal sightings for children under the age of eight for their safety.

SINGLE SURCHARGE POLICY, PEAK SEASON & AIRPORT TRANSFERS

- Single Surcharge - 50% of the adult rate
- Peak Season - Minimum 2-night stay
- Airport Transfers - Available at additional cost.

ADDITIONAL T&C'S

- ***Domestic rates are only bookable 60 days in advance, require a valid South African ID Document to be produced and is subject to availability.***
- ***Cannot be combined with other specials or discounts.***
- All guests are required to sign an indemnity form on arrival.
- Babanango Game Reserve is fully licensed, and alcohol is available to purchase at the Lodges.
- No outside alcohol will be accepted onto the property and will be kept at reception and returned back to you on your departure.
- No drugs, firearms, drones, camera traps, pets and/or fireworks are permitted on the reserve.
- Babanango Game Reserve retains the right to admit any guest/s and furthermore retains the right to remove any guest whose behaviour impacts negatively on other guests and/or staff.

CONTACT DETAILS

- Lodge Phone Number: +27 (0)31 100 0362 - Ext 205 / 206
- WhatsApp Number: +27 (0)63 698 4316
- Email Address: valleylodge@babanango.co.za

RATES, TERMS & CONDITIONS FOR MATATANE CAMP

INCLUSIONS - SELF CATERING ACCOMMODATION

- Accommodation, drinking water, basic teas and coffees
- Chalets and Tents serviced daily

INCLUSIONS - CATERED ACCOMMODATION

- Accommodation, breakfast, light lunch and dinner
- Drinking water, basic teas and coffees
- Chalets and Tents serviced daily

EXCLUSIONS

- Daily community & conservation fees of R40 per adult per day & R40 per child per day
- All soft drinks and juices
- Please note that Matatane Camp is a licensed premises and serves alcohol. Please see the additional T&Cs section for more information.
- Gratuities and items of a personal nature.
- Extra activities offered by the Camp (to be organized in advance with reservations)
- Gift shop purchases

CHILD POLICY & CHILDREN RATES

- Children of all ages are permitted at this camp.
- Family Chalets - 6 and 7 are dedicated family rooms which have bunk beds for children under 12.
- Tents with Beds can accommodate a max of 2 x Army-Style Single Beds or Roll-up Mattresses for children under 12 (prior arrangement only).
- Please note that Matatane Camp is fully fenced off from big five animals, but there is general game (e.g. impala, zebra, kudu, etc.) found inside the property. We recommend that children are to be always supervised by their parents.
- Children aged 0 to 3 years - free of charge.
- Children aged 4 to 11 years - 50% of rack rate.
- Children aged 12 years and over - 100% of rack rate.
- Children staying in a chalet/tent by themselves will be charged full rates.

PRIVATE GAME DRIVE AT BABANANGO GAME RESERVE

- Available on request and subject to availability.
- No children under the age of 8 years on game drives (unless private vehicle booked).
- Should you wish to book a private game drive (subject to availability and limited to 2 drives daily) for your family this can be arranged at an additional fee of R5,250 per drive/per day.
- Kindly note that the guide will use their discretion at certain animal sightings for children under the age of eight for their safety.

SINGLE SURCHARGE POLICY, PEAK SEASON & AIRPORT TRANSFERS

- Single Surcharge - 50% of the adult rate
- Peak Season - Minimum 2-night stay
- Airport Transfers - Available at additional cost.

ADDITIONAL T&C'S

- *Domestic rates are only bookable 60 days in advance, require a valid South African ID Document to be produced and is subject to availability.*
- *Cannot be combined with other specials or discounts.*
- All guests are required to sign an indemnity form on arrival.
- No outside alcohol will be accepted onto the property and will be kept at reception and returned back to you on your departure.
- No drugs, firearms, drones, camera traps, pets and/or fireworks are permitted on the property.
- Matatane Camp retains the right to admit any guest/s and furthermore retains the right to remove any guest whose behaviour impacts negatively on other guests and/or staff.

CONTACT DETAILS

- Lodge Phone Number: +27 (0)31 100 0362 – Ext 233
- WhatsApp Number: +27 (0)66 587 3796
- Email Address: matatane@babanango.com

PAYMENT POLICY, CANCELLATION & AMENDMENT POLICY FOR MADWALENI RIVER LODGE, ZULU ROCK LODGE, VALLEY LODGE & MATATANE CAMP

PAYMENT POLICY

- All reservations require a 50% deposit to secure booking date/s
- All deposits must be paid within 72 hours of making a reservation - failure to receive funds in the stipulated time will result in cancellation of your reservation.
- Full and final settlement of a reservation must be made no later than 14 days before arrival.
- Any reservations made 30 days or less before arrival will require full settlement within 24 hours of making a reservation.
- Payments can be made via bank transfer / electronic funds transfer (EFT), online with your VISA debit card, VISA credit card or Mastercard through our online payment portal, which is hosted by PayGate or Cash deposits, however, be aware that cash deposits will attract a fee of 3% of the amount payable.

CANCELLATION & AMENDMENT POLICY

- 4 weeks before arrival - 25% of the full amount
- 3 weeks before arrival - 50% of the full amount
- 2 weeks before arrival - 75% of the full amount
- 1 week before arrival - 100% of the full amount
- All cancellations and amendments must be made in writing.
- All amendments made to bookings paid in full are subject to availability and will incur a R1,000 penalty change fee per booking.
- Bookings paid in full cannot be amended 7 days before arrival. Should changes be made within this time frame - this will be subject to availability and lodge manager's discretion.
- A 10% postponement fee applies to changes made prior to the cancellation period taking effect.
- Postponed bookings made under special rates will expire, and new booking period rates will apply.



www.babanango.com
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+27 (0)31 100 0362